# **Beneficiary Dental Exception (BDE) Form**

For **DENTAL EMERGENCY** (pain, swelling, and/or bleeding), Call the **BDE Toll-Free number at 1(855) 347-3310** for help.

BDE Hours are Monday - Friday, 8:00 a.m. to 5:00 p.m.

## **Patient Information**

Name (first and last):

Date of Birth (mm/dd/yyyy):

Benefits Identification Card Number (BIC):

Best Contact Number:

#### Parent or Guardian Information (Must be filled out if patient is under 18 years old)

Name (first and last):

Relationship to Patient:

Best Contact Number:

E-mail Address:

## Please Check any Box(es) that Apply to the Patient:

## For "Dental Emergencies", call the BDE Toll-Free number at 1(855) 347-3310.

Not able to get an "urgent" appointment within 72 hours (3) days.

- Not able to get a "routine" appointment within four (4) weeks.
- Not able to get a "specialist" appointment within 30 days from authorized request.
- Other: \_\_\_\_\_

## Signature and Date (Parent/Guardian must sign if the patient is under 18 years old)

Signature:

Date (mm/dd/yyyy): / /

#### Please return this form by using one of the following ways:

Mail: Dental Managed Care BDE	E-Mail: dentalmanagedcare@dhcs.ca.gov	FAX: Dental Managed Care BDE
PO Box 997413, MS 4900	Subject: Dental Managed Care BDE	(916) 464-3783
Sacramento, CA 95899-7413		