



Member Bulletin

AUGUST 2019
Volume 2, Number 8



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Healthy Smile Tips from *Smile, California*

Do you want healthy dental tips sent directly to your phone? Now you can with Medi-Cal Dental's *Healthy Smile Tips from Smile, California* text campaign! Beginning September 2019, members who opt-in to receive Healthy Smile Tips will get 2-3 text messages each month. These Healthy Smile Tips will have helpful information on how to keep your teeth and gums healthy.

Signing up is easy. Just text **SMILECA** to **31996** and you're ready to go.

Back to School

With a new school year just around the corner, send your children back to school with healthy smiles! You can help them prepare for their first day by scheduling dental appointments. With Medi-Cal Dental, they're covered for two dental visits each year.

By taking your children to the dentist before the school year begins, their dentist can make a treatment plan so your child won't miss a school day. Remember to bring a list of questions you may have for your dentist and don't be afraid to share your concerns.

Need to find a dentist? Use our [Find a Dentist tool](#) to find one that's right for your family.

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Learn more about free or low-cost dental services to help keep you and your smile healthy at:

SmileCalifornia.org

FIND A DENTIST

Click for a complete list of Medi-Cal dental providers in your area.





Medi-Cal Dental Program Name Update

You may be used to hearing the name Denti-Cal in reference to your dental benefits covered by Medi-Cal. Many people referred to the Medi-Cal Dental Program by that name. The Medi-Cal Dental Program is trying to get away from calling itself Denti-Cal and is no longer using this in printed materials or member services. Instead, you will read and hear the program being called Medi-Cal Dental. This updated name will be found on all materials and on the Medi-Cal Dental website. The name is being officially updated to reinforce that dental benefits are covered and part of Medi-Cal.

If your dental provider uses the name Denti-Cal instead of Medi-Cal Dental, they are still talking about your dental benefits offered from Medi-Cal. Your dental provider may also still be getting used to the updated name.

The materials and Medi-Cal Dental website will change over time. You may still see the name Denti-Cal in some places until all the changes have been made. When you call the Telephone Service Center, you will hear a representative answer using the name Medi-Cal Dental. You will still receive the same service and support, it's just an updated name.

Below is a list of Medi-Cal Dental Program names and terms you should be aware of:

New Name	Old Name	Definition
Medi-Cal Dental	Denti-Cal	Fee-For-Service
Medi-Cal Dental Program	Denti-Cal	The Medi-Cal Dental Program refers to both Fee-For-Service and Managed Care
Medi-Cal dental provider	Denti-Cal provider	A dental provider enrolled in the Medi-Cal Dental Program
Medi-Cal dentist	Denti-Cal provider	A dentist enrolled in the Medi-Cal Dental Program
Medi-Cal member	Denti-Cal beneficiary	A person who is enrolled in the Medi-Cal program and is eligible for dental benefits
<i>Smile, California</i>	N/A	Medi-Cal Dental's efforts to increase awareness and utilization of the dental benefit

Below are the new Medi-Cal Dental and *Smile, California* logos you will see in materials:



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Language Assistance

English

ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call 1-800-322-6384 (TTY: 1-800-735-2922).

Español (Spanish)

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-322-6384 (TTY: 1-800-735-2922).

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-322-6384 (TTY: 1-800-735-2922).

Tagalog (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-322-6384 (TTY: 1-800-735-2922).

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-322-6384 (TTY: 1-800-735-2922). 번으로 전화해 주십시오.

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-322-6384 (TTY: 1-800-735-2922)。

Հայերեն (Armenian)

ՈՒՇԱԴՐՈՒԹՅՈՒՆ ԵՐԵ խոսում էք հայերեն, ապաձեզ անվճար կարող են տրամադրվել լեզվակապակցում ծառայություններ: Ձանգահարեք 1-800-322-6384 (TTY (հեռատիպ)՝ 1-800-735-2922):

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-322-6384 (телетайп: 1-800-735-2922).

فارسی (Farsi)

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-800-322-6384 (TTY: 1-800-735-2922) تماس بگیرید.

日本語 (Japanese)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-322-6384 (TTY: 1-800-735-2922) まで、お電話にてご連絡ください。

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Hmoob (Hmong)

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-322-6384 (TTY: 1-800-735-2922).

ਪੰਜਾਬੀ (Punjabi)

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-800-322-6384 (TTY: 1-800-735-2922) 'ਤੇ ਕਾਲ ਕਰੋ।

العربية (Arabic)

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-322-6384 (رقم هاتف الصم والبكم: 1-800-735-2922).

हिंदी (Hindi)

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-800-322-6384 (TTY: 1-800-735-2922) पर कॉल करें।

ภาษาไทย (Thai)

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-322-6384 (TTY: 1-800-735-2922).

ខ្មែរ (Cambodian)

ប្រយ័ត្ន: បរិស្ថានជនរងគ្រោះភាសាខ្មែរ, បសវនករជំនាញខ្មែរភាសា បោលមិនគិតថ្លៃ គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 1-800-322-6384 (TTY: 1-800-735-2922)។

ພາ ສາ ລາ ວ (Lao)

ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ແຈ້ງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-800-322-6384 (TTY: 1-800-735-2922).