

# Denti-Cal California Medi-Cal Dental Bulletin

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### Training Seminars:

Want to learn more about the Denti-Cal program? Come to one of our training seminars. Go to our website to [Reserve Your Spot](#).

#### San Jose

Basic /D283 - Aug 5, 2010

Advanced/D284 - Aug 6, 2010

#### San Diego

Basic /D285 - Aug 20, 2010

#### Fresno

Workshop /D286 - Aug 26, 2010

Advanced /D287 - Aug 27, 2010

## Registering and Using National Provider Identifier (NPI) Numbers

Denti-Cal continues to encourage providers to obtain, register with Denti-Cal, and use National Provider Identifier (NPI) numbers. Providers who do not have an NPI number can request one from the National Plan and Provider Enumeration System (NPPES) Web site: <https://nppes.cms.hhs.gov>.

### Registering NPI Numbers

Before providers can use their NPI numbers on Denti-Cal forms, both the billing NPI numbers and rendering NPI numbers must be registered with Denti-Cal. Providers can register NPI numbers in one of two ways:

- **Online via the Denti-Cal NPI Collection System.** To expedite your NPI registration, register via the Denti-Cal NPI Collection System found on the Denti-Cal Web site. Go to <http://www.denti-cal.ca.gov> and click on the National Provider Identifier (NPI) tab, and then on the [Register Your NPI](#) link. Print the confirmation page from the Web site as a record of registration. After completing the registration process, please allow three (3) business days prior to submitting documents with NPI numbers.

**Using the NPI Registration Form DHS 6218.** To obtain the paper NPI Registration Form [DHS 6218](#) and instructions on how to register NPI numbers, visit the Denti-Cal Web site at <http://www.denti-cal.ca.gov> and click on the National Provider Identifier (NPI) tab, and then on the [Register Your NPI link](#). Remember to retain a copy of the letter received from Denti-Cal as a record of registration. *Providers should not use their NPIs when submitting documents for authorization or payment until they have received a confirmation letter from Denti-Cal, which can take up to 15 business days.*

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For questions with the Denti-Cal NPI Collection System or registration of NPI numbers, please call Denti-Cal toll-free at (800) 423-0507.

### Using NPI Numbers

Denti-Cal strongly encourages providers to use registered NPI numbers on the following forms:

- Treatment Authorization Request/Claim (DC-202, DC-209, DC-217)
- Claim Inquiry Form (DC-003)
- Forms Reorder Request (DC-204)
- Notice of Authorization (DC-301)

### Unregistered NPI Numbers Can Lead to Denied Claims

Claims with unregistered NPI numbers will be denied with Adjudication Reason Code 319A, which reads as follows:

**319A** The submitted rendering provider NPI is not registered with Denti-Cal. Prior to requesting re-adjudication for a dated, denied procedure on a Claim Inquiry Form (CIF), the rendering provider NPI must be registered with Denti-Cal.

To avoid denials on claims due to unregistered NPI numbers, providers should wait for confirmation of registration before using the NPI number.

## Verify Your Tax Identification Number (TIN)

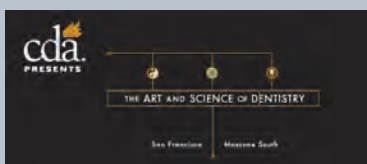
The California Medi-Cal Dental Program (Denti-Cal) reports annually to the Internal Revenue Service (IRS) the amount paid to each enrolled billing provider. The Business Name and TIN must match exactly with the name and TIN on file with the IRS. If the Business Name and TIN do not match, the IRS requires Denti-Cal to withhold 28% of future payments.

### Tax Identification Number

The TIN may either be a Social Security Number (SSN) or an employer identification number (EIN). Denti-Cal uses the TIN to report earnings to the IRS, which are printed on the front of the check and on the Explanation of Benefits (EOB) you receive from Denti-Cal. Please verify that the Business Name and TIN on the next check/EOB you receive from Denti-Cal are correct. If the Business Name and TIN appearing on your Denti-Cal check/EOB are correct, you do not need to notify Denti-Cal.

## COME SEE US

### Visit Denti-Cal at the CDA Scientific Session in San Francisco



Be sure to visit the Denti-Cal booths at the CDA Scientific Session in San Francisco, Thursday, September 9, 2010 through Saturday, September 11, 2010. Representatives from Denti-Cal will be on hand in Booth 829, in the Moscone Center to provide information and answer questions.

## HIGHLIGHT

## No Claim Activity for 12 Months

Providers who have had no claim activity (submitting no claims or requesting reimbursement) in a 12-month period shall be deactivated per Welfare and Institutions Code Section 14043.62 (a) which reads as follows:

*The department shall deactivate, immediately and without prior notice, the provider's number, including all business addresses used by a provider to obtain reimbursement from the Medi-Cal program when warrants or documents mailed to a provider's mailing address or its pay to address, if any, or its service or business address, are returned by the United States Postal Service as not deliverable or when a provider has not submitted a claim for reimbursement from the Medi-Cal program for one year. Prior to taking this action the department shall use due diligence in attempting to contact the provider at its last known telephone number and ascertain if the return by the United States Postal Service is by mistake or shall use due diligence in attempting to contact the provider by telephone or in writing to ascertain whether the provider wishes to continue to participate in the Medi-Cal program. If deactivation pursuant to this section occurs, the provider shall meet the requirements for reapplication as specified in this article or the regulations adopted thereunder.*

If you have not had any claim activity in a 12-month period, and wish to remain an active provider in the Denti-Cal Program, please click on the paperclip icon on the lower-left corner of the Adobe Acrobat Reader window to find the No Claim Activity form:



After completing the No Claim Activity form please mail it to:

Denti-Cal  
California Medi-Cal Dental Program  
PO Box 15609  
Sacramento, CA 95852-0609

If your provider number is deactivated, you must reapply for enrollment in the Denti-Cal Program. To request an enrollment package contact Denti-Cal toll-free at (800) 423-0507.

## Medi-Cal Dental Patient Referral Service

Medi-Cal Dental Program (Denti-Cal) providers can take advantage of a free referral service for accepting Denti-Cal patients. This referral service can be an excellent resource for enrolled Denti-Cal providers to build, maintain, or increase their patient base while making available the highest level of dental service for the state's medically needy.

If you are a provider interested in this service, or need to update the information currently on file, please fill out the Medi-Cal Dental Patient Referral Service Form PDF attached to this bulletin and mail it to:

California Medi-Cal Dental Program  
Attn: Enrollment Department  
PO Box 15609  
Sacramento, CA 95852-0609

The updated Medi-Cal Dental Patient Referral Service Form has been included with the bulletin as an attachment. To access this and other attachments, click on the "Attachments" tab (Adobe Reader 7) or the paperclip icon (Adobe Reader 8 and 9) in the lower-left portion of the reading pane.