Smile, California Outreach

The *Smile, California* Outreach Team is the primary liaison between the stakeholders, partners, and providers and Medi-Cal Dental. The Representative contact information is available by region.

The Member Outreach Regional Representatives are available to assist stakeholders and partners with local events and questions about *Smile, California* and member benefits and services.

The Provider Outreach Regional Representatives are available to assist providers with questions about Medi-Cal Dental and provider recruitment opportunities.

Where can I find more support?

Medi-Cal Dental Telephone Service Center (TSC):

TSC Representatives are available to answer phone calls between Monday through Friday from 8:00 a.m. through 5:00 p.m.

Member Telephone Service Center: (800) 322-6384
Provider Telephone Service Center: (800) 423-0507

For Inquiries:

If you have questions or need assistance, you can reach out to us at:

Member and Provider Outreach Support:
Medi-CalDentalOutreachSNC@gainwelltechnologies.com
or
Hello@SmileCalifornia.org

EDI Support
Medi-CalDentalEDI@gainwelltechnologies.com

Provider Training Support:
Medi-CalDentalSeminarReservation@gainwelltechnologies.com

Medi-Cal Dental

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Smile, California Outreach Team

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This Regional Representative contact list is for respective member and provider representatives to assist stakeholders with local events, questions about Smile, California, and provider recruitment opportunities. This list is not for public distribution. Please refer all members to the Telephone Service Center Line at 1-800-322-6384 and providers to the Provider Telephone Service Line at 1-800-423-0507 for general inquiries and customer service support.

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List of Counties by Region

NORTHERN	Alameda, Alpine, Amador, Butte, Calaveras, Colusa, Contra Costa, Del Norte, El Dorado, Glenn, Humboldt, Lake, Lassen, Marin, Mendocino, Modoc, Napa, Nevada, Placer, Plumas, Sacramento, San Francisco, San Joaquin, San Mateo, Santa Clara, Santa Cruz, Shasta, Sierra, Siskiyou, Solano, Sonoma, Sutter, Tehama, Trinity, Yolo and Yuba
CENTRAL	Fresno, Inyo, Kern, Kings, Madera, Mariposa, Merced, Mono, Monterey, San Benito, San Luis Obispo, Stanislaus, Tulare and Tuolumne
WESTERN SOUTHERN	Los Angeles, Orange, Santa Barbara and Ventura
EASTERN SOUTHERN	Imperial, Riverside, San Bernardino and San Diego

DHCS Website

Medi-Cal Dental Linktree