

Smile, California Outreach

The Smile, California Outreach Team is the primary liaison between the stakeholders, partners, and providers and Medi-Cal Dental. The Representative contact information is available by region.

The Member Outreach Regional Representatives are available to assist stakeholders and partners with local events and questions about Smile, California and member benefits and services.

The Provider Outreach Regional Representatives are available to assist providers with questions about Medi-Cal Dental and provider recruitment opportunities.

Where can I find more support?

Medi-Cal Dental Telephone Service Center (TSC):

TSC Representatives are available to answer phone calls between Monday through Friday 8:00 a.m. through 5:00 p.m.

Member Telephone Service Center: (800) 322-6384

Provider Telephone Service Center: (800) 423-0507

For Inquiries:

If you have questions or need assistance, you can reach out to us at:

Provider Training Support:

Medi-CalDentalSeminarReservation@gainwelltechnologies.com

Member and Provider Outreach Support:

Medi-CalDentalOutreachSNC@gainwelltechnologies.com

or

[Hello@SmileCalifornia.org](mailto>Hello@SmileCalifornia.org)



Smile, California Outreach Team

Member Outreach & Provider EDI Supervisor

Paula Lee | 916-720-3976
chamepaula.lee@gainwelltechnologies.com

Provider Outreach Supervisor

Iris Garcia | 279-667-0614
iris.garcia@gainwelltechnologies.com

Dental Services Advocacy Director

Dr. Gene Gowdey
gene.gowdey@gainwelltechnologies.com

MEMBER REPRESENTATIVES

Northern

Darren Vinson | 279-667-0742
darren.vinson@gainwelltechnologies.com

Central

Dwayne Calloway | 916-720-2587
dwayne.calloway@gainwelltechnologies.com

Western Southern

Jose Morales | 279-667-0682
jose.morales@gainwelltechnologies.com

Eastern Southern

Yanique Guy | 279-667-0744
yanique.guy@gainwelltechnologies.com

PROVIDER REPRESENTATIVES

Northern

Ben Nguyen | 279-221-0276
ben.nguyen@gainwelltechnologies.com

Central

Marie Dawn Rodriguez | 916-407-4289
dawnmarie.rodriguez@gainwelltechnologies.com

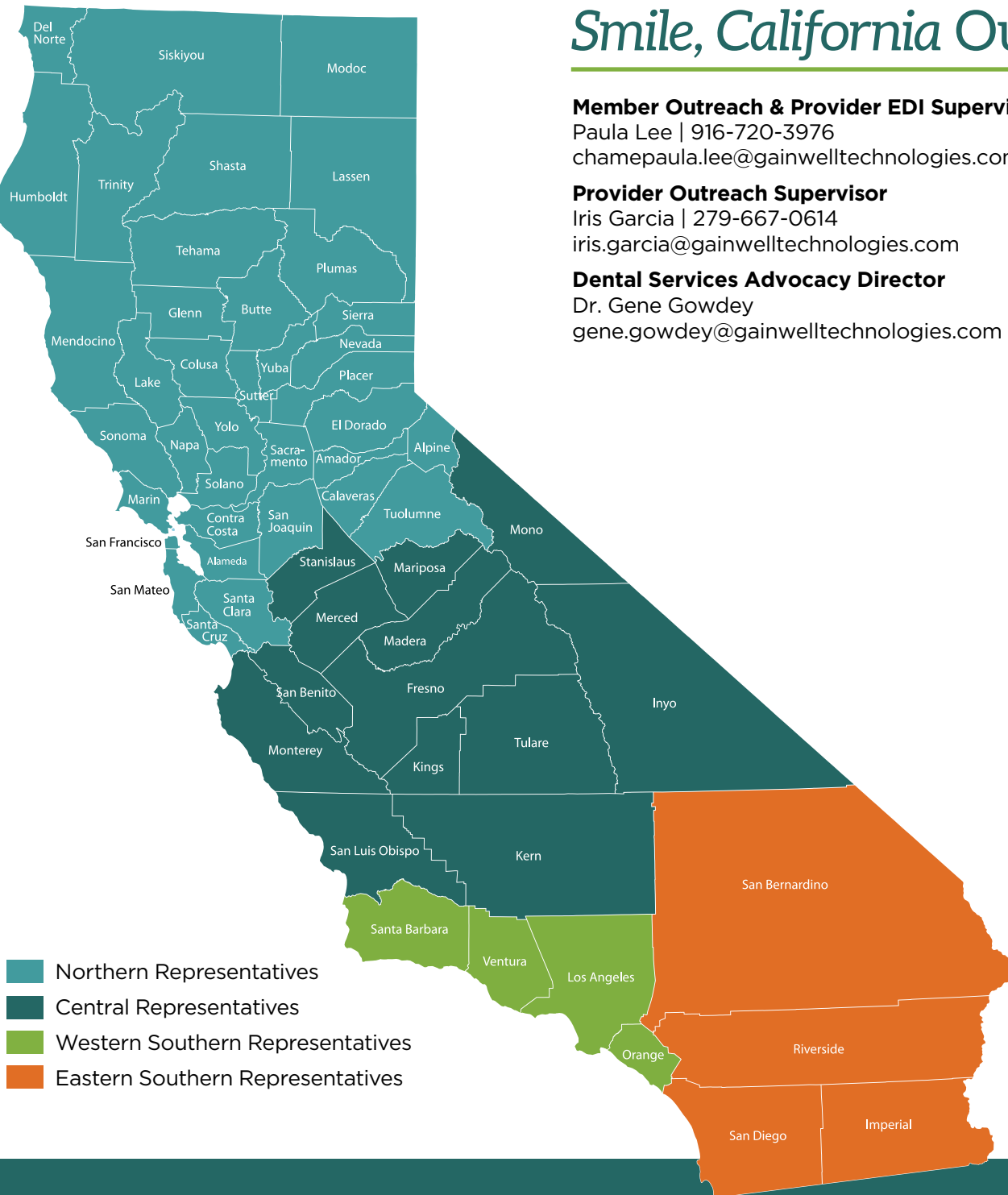
Western Southern

Vivian Lin | 916-604-8301
vivian.lin@gainwelltechnologies.com

Eastern Southern

Elsie Barrow | 279-667-0715
elsienore.barrow@gainwelltechnologies.com

This Regional Representative contact list is for respective member and provider representatives to assist stakeholders with local events, questions about Smile, California, and provider recruitment opportunities. This list is not for public distribution. Please refer all members to the Telephone Service Center Line at 1-800-322-6384 and providers to the Provider Telephone Service Line at 1-800-423-0507 for general inquiries and customer service support.



- Northern Representatives
- Central Representatives
- Western Southern Representatives
- Eastern Southern Representatives

List of Counties by Region

NORTHERN	Alameda, Alpine, Amador, Butte, Calaveras, Colusa, Contra Costa, Del Norte, El Dorado, Glenn, Humboldt, Lake, Lassen, Marin, Mendocino, Modoc, Napa, Nevada, Placer, Plumas, Sacramento, San Francisco, San Joaquin, San Mateo, Santa Clara, Santa Cruz, Shasta, Sierra, Siskiyou, Solano, Sonoma, Sutter, Tehama, Trinity, Yolo and Yuba
CENTRAL	Fresno, Inyo, Kern, Kings, Madera, Mariposa, Merced, Mono, Monterey, San Benito, San Luis Obispo, Stanislaus, Tulare and Tuolumne
WESTERN SOUTHERN	Los Angeles, Orange, Santa Barbara and Ventura
EASTERN SOUTHERN	Imperial, Riverside, San Bernardino and San Diego