



State of California-Health and Human Services Agency  
**Department of Health Care Services**



**EDMUND G. BROWN JR.**  
Governor

Hawm Txog Leej Niam Leej Ntxiv los yog Tus Neeg Saib Xyuas:

Nyob rau hauv Sacramento County, feem coob ntawm Medi-Cal cov neeg mob hniav tsis tau nto hnuv nyoog 21 xyoos yuav tsum tau txais kev kho hniav los ntawm ib txoj kev pab tswj xyuas kev them nqi kho hniav.

Kom cov neeg mob hniav tsis tau nto hnuv nyoog 21 xyoos tau ntsib ib tug kws kho hniav *raws sij hawm tsim nyog*, yuav muab cov tswv cuab ntawm Medi-Cal cov kev pab tswj xyuas kab mob kev nkeeg txav mus tso rau Medi-Cal ib txoj kev pab them nqi kho hniav, uas hu ua Denti-Cal. Qhov txheej txheem tshiab no yuav muab hu ua *Beneficiary Dental Exception (BDE)*. Muaj tsab ntawv ua thov thiab cov lus qhia teb tsab ntawv tuaj nrog no.

### **Kuv puas tsim nyog tau BDE?**

Yog koj tau ntsib cov xwm txheej nram no, tej zaum yuav tsim nyog txav koj mus rau Denti-Cal kom koj tau cov kev kho hniav yog tias koj tseem tsis tau:

- lub sij hawm teem rau “kev mob kub veev” (hnov mob, o, thiab/los yog los ntshav) ua ntej 24 teev,
- lub sij hawm teem rau kev mob “ceev nrooj” ua ntej 72 teev,
- lub sij hawm teem rau “kab ke tshuaj ntsuam” (mob tsis kub ceev) ua ntej plaub (4) lub lim tiam, los yog
- lub sij hawm teem ntsib “tus kws kho mob tshwj xeeb” ua ntej 30 hnuv txij li hnuv tau kev tso cai thov.

### **Kuv yuav tau ua dab tsi?**

1. Yog tias koj muaj teeb meem teem tau ib lub sij hawm, raws li teev saum no, thov teb kom tiav tsab ntawv BDE thiab muas nqi xa, xa hauv xov tooj xa ntawv los yog xa hauv email mus rau qhov chaw nyob uas muaj teev qhia ntawm tsab ntawv, los yog hu rau Dental Managed Care Tus Xov Tooj Hu Dawb ntawm 1 (855) 347-3310.
2. Yog koj muab koj tsab ntawv BDE muas nqi xa, xa hauv xov tooj xa ntawv los yog xa hauv email, yuav muaj ib tug neeg hauv Medi-Cal Txoj Kev Pab Kho Hniav hu rau koj txog koj tus me nyuam cov kev tu ncu. Lawv puav leej yuav hu rau koj lub chaw pab them nqi kho hniav thiab sim teem ib lub sij hawm tam sis.
3. Tom qab tsib (5) hnuv ua lag luam, yog koj lub chaw pab them nqi kho mob tsis muaj peev xwm teem tau ib lub sij hawm rau koj raws li koj tus me nyuam yuav tsum tau ntawm txoj kev kho hniav, Medi-Cal yuav tso cai muab koj txav mus rau Denti-Cal, yuav xa ib tsab ntawv lees paub tuaj rau koj, thiab yuav hu tuaj qhia koj txog qhov kev hloov.
4. Tom qab muab koj hloov rau Denti-Cal, koj yuav nrhiav tau ib tug kws kho hniav yog koj hu rau 1-800-322-6384. Denti-Cal yuav qhia cov npe, cov xov tooj thiab chaw nyob ntawm peb (3) tug kws kho hniav nyob hauv koj cheeb tsam rau koj.
5. Koj yuav tau hu koj tus kheej mus rau tus kws kho hniav mus teem sij hawm.

Yog koj muaj lus nug los yog kev txhawj xeeb, thov hu rau Dental Managed Care Tus Xov Tooj Hu Dawb ntawm 1-855-347-3310. Hais tias koj yog hu txog cov txheej txheem ntawm Sacramento Beneficiary Dental Exception.

Koj puav leej sau tau ntawv  
hauv email mus rau:

dentalmanagedcare@dhcs.ca.gov  
Cov lus sau rau ntawm kab sau  
txog yuav tsum sau: Dental Managed Care BDE.