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Learn more about free or low-cost dental services to help keep you and your smile healthy at SmileCalifornia.org.

FIND A DENTIST

Click for a complete list of Medi-Cal dental providers in your area.

Take Care of Your Smile

Keeping your teeth healthy is very important. It is one of the best things you can do for your overall health. You can take care of your smile by:

- Brushing twice a day and flossing daily
- Eating a balanced diet
- Limiting sugary foods and drinks
- Visiting your dentist for regular checkups

Medi-Cal Dental provides free or low-cost checkups every 6 months for members under the age of 21 and every 12 months for members age 21 and over. Visit the [Smile, California website](https://SmileCalifornia.org) to learn more!

Find a Dentist

Need to find a Medi-Cal dentist near you? You can easily search for one online by visiting the [Find a Dentist page](#) on the *Smile, California* website. Use the Provider Directory Search to find a provider near your ZIP code, or choose a Dental Clinic or a Registered Dental Hygienist in Alternative Practice from one of the other lists.

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Some Medi-Cal dentists may not be accepting new patients at the time you call them. If you cannot find a Medi-Cal dentist who can see you, please call the Telephone Service Center at 1-800-322-6384. We can help you find a dentist and make an appointment.

Important: Keep Your Contact Information Current

Help us keep your contact information current. This allows you to get important updates and materials from Medi-Cal Dental. These include:

- Provider referrals
- Member Complaint Forms
- Medi-Cal Dental notices about your dental treatment
- Medi-Cal Out of Pocket Refund Requests

If you need to update your information, please contact your local County Social Services office. A complete list of county offices can be found on the Department of Health Care Services website [here](#).

What You Should Know: Medi-Cal Dental Billing

As a Medi-Cal member, it is important to understand your Medi-Cal dental coverage. Here are some things you should know about Medi-Cal billing rules.

- 1. Your dentist cannot ask you to pay for any service that is covered by Medi-Cal unless you have Medi-Cal coverage with a Share of Cost.** You can learn about your Share of Cost in the [My Medi-Cal booklet](#).
- 2. Your dentist cannot make you pay for a mask or any other COVID-19 related costs, including administrative fees.** If you are asked to pay or have paid, please call the Telephone Service Center for help.

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- 3. You have the right to ask for only services covered by Medi-Cal.** Your dentist must give you a written or electronic treatment plan. The plan will show if Medi-Cal would cover a different, medically necessary service. Your dentist cannot make you get any service that is not a covered benefit.
- 4. Your dentist may charge you if you choose any services not covered by Medi-Cal.** Before signing an agreement to pay for services, ask your dentist which services are or are not covered by Medi-Cal.
- 5. Your dentist cannot treat you as a cash patient once your Medi-Cal coverage is verified.** They cannot bill you for all or part of the costs of a Medi-Cal covered service, except to collect the Medi-Cal copayment or Share of Cost. For example, if you have a Share of Cost amount, you will have to pay that amount before Medi-Cal will pay for the service.
- 6. You should call your dental office if you get a bill.** The dental office staff will explain the charges and why they are asking you to pay.

If you still have questions about the bill, call the Telephone Service Center for help. By law, a Medi-Cal provider must refund you when you show proof that you had Medi-Cal coverage for a medically necessary service you received.
- 7. Your dental office must bill any other dental insurance you have before asking Medi-Cal to pay for your treatment.** The dental office cannot charge you for private insurance cost-sharing amounts, such as deductibles, co-insurance, or copayments.

For more information, please review the [Medi-Cal Dental Member Handbook](#). If you have questions or need help, please call the Telephone Service Center at 1-800-322-6384.

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Language Assistance

English

ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call 1-800-322-6384 (TTY: 1-800-735-2922).

Español (Spanish)

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-322-6384 (TTY: 1-800-735-2922).

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-322-6384 (TTY: 1-800-735-2922).

Tagalog (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-322-6384 (TTY: 1-800-735-2922).

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

1-800-322-6384 (TTY: 1-800-735-2922). 번으로 전화해 주십시오.

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-322-6384 (TTY: 1-800-735-2922)。

Հայերեն (Armenian)

ՈՒՇԱՊԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցությունները։ Ձանգահարեք 1-800-322-6384 (TTY (հեռատիպ)՝ 1-800-735-2922):

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-322-6384 (телетайп: 1-800-735-2922).

فارسی (Farsi)

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-800-322-6384 (TTY: 1-800-735-2922) تماس بگیرید.

日本語 (Japanese)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-322-6384 (TTY: 1-800-735-2922) まで、お電話にてご連絡ください。

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Hmoob (Hmong)

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-322-6384 (TTY: 1-800-735-2922).

ਪੰਜਾਬੀ (Punjabi)

ਪਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-800-322-6384 (TTY: 1-800-735-2922) 'ਤੇ ਕਾਲ ਕਰੋ।

العربية (Arabic)

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-322-6384 (رقم هاتف الصم والبكم: 1-800-735-2922).

हिंदी (Hindi)

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-800-322-6384 (TTY: 1-800-735-2922) पर कॉल करें।

ภาษาไทย (Thai)

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-322-6384 (TTY: 1-800-735-2922).

ខ្មែរ (Cambodian)

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, បសវនករយើងនឹងជួយអ្នកដោយមិនគិតថ្លៃ គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 1-800-322-6384 (TTY: 1-800-735-2922)។

ພາ ສາ ລາ ອ (Lao)

ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-800-322-6384 (TTY: 1-800-735-2922).