

Provider Bulletin

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TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the <u>Provider Training Seminar</u><u>Schedule</u>.

<u>Please note</u>: Due to the COVID-19 pandemic, all seminars will be held as webinars.

PROVIDER ENROLLMENT ASSISTANCE LINE

Speak with an Enrollment Specialist. Go <u>here</u> for more information.

Available every Wednesday 8am - 4pm

NEW Provider Training Video Library

The Medi-Cal Dental website has a **new Provider Training** Video Library. This page can be found under the "Provider Training and Information" dropdown menu on the Medi-Cal Dental Providers webpage. This new Provider Training Video Library has been created to share brief educational informational videos pertaining to Medi-Cal Dental claims and Treatment Authorization Requests.

The first video covers Procedure Codes D4341 and D4342 (Periodontal Scaling and Root Planing) and when to bill for these procedures. If you have topics you would like to see in a future video, please send your suggestions to <u>LearningStation@delta.org</u>.

We will be introducing an exciting new feature later this year that will allow you to visit a secure website for training needs on all things Medi-Cal Dental. Look for more information in a future bulletin.

Check out the <u>Provider Training Video Library</u> today and check back often for new video releases!

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Medi-Cal Benefits Expansion for Adults 50 Years of Age or Older

On May 1, 2022, California expanded full-scope Medi-Cal coverage to adults 50 years of age or older, regardless of immigration status. All other Medi-Cal eligibility rules, including income limits, will still apply.

Under this expansion, eligible adults in restricted scope Medi-Cal (Emergency Medi-Cal) are eligible for full-scope Medi-Cal benefits. This includes free and low-cost dental services. This coverage expansion includes approximately 185,000 individuals 50 years of age or older who are currently enrolled in restricted scope Medi-Cal.

This benefits expansion impacts the following populations:

- **Transition population** Includes individuals 50 years of age or older who are currently enrolled in restricted scope Medi-Cal.
- New enrollee population Includes individuals 50 years of age or older who are eligible for Medi-Cal, do not have satisfactory immigration status for full scope Medi-Cal (or are unable to verify citizenship), and are not yet enrolled in Medi-Cal.

To learn more about this benefit expansion, visit the <u>Department of Health Care Services</u> <u>website</u>. To learn more about Medi-Cal dental covered services, visit <u>SmileCalifornia.org</u>.

Reminder: 2022 Provider Network Capacity Survey

Medi-Cal invites dental providers to take the <u>2022 Provider Network Capacity Survey</u> now through **August 1, 2022**. The purpose of this survey is to identify potential access-to-care barriers within the Medi-Cal Dental Program. The survey is available on the Medi-Cal Dental <u>website</u> and the *Smile, California* <u>website</u>. Providers will also receive the survey by mail.

Please only take the survey once. Thank you for taking time to respond.

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Online Enrollment Portal Coming Soon!

The Department of Health Care Services (DHCS) plans to implement the Provider Application and Validation for Enrollment (PAVE) portal to simplify and accelerate Medi-Cal enrollment processes for dental providers. DHCS anticipates the PAVE launch to occur no later than November 2022. The PAVE portal is a web-based application that allows dental providers to submit enrollment applications and required documentation to DHCS electronically. **DHCS will no longer accept paper applications once PAVE is implemented**.

The Medi-Cal Provider e-form Application complies with current state and federal regulatory and statutory requirements. All dental providers will be required to use PAVE e-forms to enroll in Medi-Cal, report changes to existing enrollments, and complete revalidation or continued enrollment for individual, group and rendering provider types.

The easy-to-use, intuituve PAVE portal streamlines processes by offering:

- Secure login
- Document uploading
- Electronic signatures
- Application progress tracking
- Social collaboration

You can access resources and learn more about the new portal on the DHCS PAVE page.