



# Provider Bulletin

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## Medi-Cal Dental Payment Delay

The weekly provider payments for the week of December 5, 2022, will be delayed. Regular provider payments (paper checks and direct deposit) will be issued on December 12, 2022.

The Department of Health Care Services thanks you in advance for your patience.

## Update: Electronic Fund Transfer (EFT) Changes

Effective December 1, 2022, the Department of Health Care Services (DHCS) is required to change its internal wire transfer with the State Controller’s Office, resulting in a one-week delay in provider payments being issued.

The following are some important details for providers to know regarding their payment for performing services in the Medi-Cal Dental Program:

- Checks written from the Fiscal Intermediary (FI) to providers for weekly Fee-For-Service and monthly Safety Net Clinic CalAIM payments will be issued on the Tuesday of the week AFTER the check write is complete. Payments may be delayed until the following Wednesday or Thursday if a holiday falls on a Monday.

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## SIGN UP FOR OUR EMAIL LIST

Learn the latest Medi-Cal Dental news and information by signing up for our Medi-Cal Dental Fee-For-Service Provider email distribution list [here](#).

## TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the [Provider Training Seminar Schedule](#).

## PROVIDER ENROLLMENT ASSISTANCE LINE

Speak with an Enrollment Specialist. Go [here](#) for more information.

Available every Wednesday  
8am - 4pm



- The check issue date will not match the date providers receive payment.
- Any remaining DTI payments will not be affected by this change.

Please call the Provider Telephone Service Center at 1-800-423-0507 for more information.