



# Provider Bulletin

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Announcement: Office  
Hours for Providers

## Medi-Cal Dental Webinar Announcement: Office Hours for Providers - Paper Billing

Medi-Cal Dental continues to receive an unprecedented amount of paper claims submitted to DHCS. Unfortunately, many have critical fields missing or are incorrectly completed, which often result in a delay, Resubmission Turnaround Document (RTD), or denial of a claim. This includes essential details such as putting the correct information in the rendering and billing provider number fields. To address this issue and support our providers, Medi-Cal Dental will be hosting two webinars:

**[Monday July 1, 2024 - 12:00 pm - 1:30 pm](#)**

**[Monday, July 8, 2024 - 2:30 pm - 4:00 pm](#)**

Submit paper claims and do not see them in the portal? Receive a high volume of paper RTDs? These sessions are here for you. You can register for the webinar by following the above links. These sessions will assist Medi-Cal Dental providers with an overview and provide guidance for questions regarding paper billing.

## SIGN UP FOR OUR EMAIL LIST

Learn the latest Medi-Cal Dental news and information by signing up for our Medi-Cal Dental Fee-For-Service Provider email distribution list [here](#).

## TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the [Provider Training Seminar Schedule](#).



PO BOX 15609, Sacramento, CA 95852-0509 | (800) 423-0507

[dental.dhcs.ca.gov](https://dental.dhcs.ca.gov)