



# Provider Bulletin

JULY 2024  
Volume 40, Number 31



## THIS ISSUE

pg 1 Medi-Cal Dental Webinar Announcement: Office Hours for Providers - Paper Billing

## Medi-Cal Dental Webinar Announcement: Office Hours for Providers - Paper Billing

Back by popular demand, the Medi-Cal Dental Office Hours for Providers - Paper Billing webinars are gearing up to begin again. Medi-Cal Dental continues to receive an unprecedented amount of paper claims submitted to DHCS. Unfortunately, many have critical fields missing or are incorrectly completed, which often result in a delay, Resubmission Turnaround Document (RTD), or denial of a claim. This includes essential details such as putting the correct information in the rendering and billing provider number fields. To address this issue and support our providers, Medi-Cal Dental will be hosting three webinars:

- Thursday, August 1, 2024**      **12:00 pm - 1:30 pm**
- Thursday, August 15, 2024**      **11:00 am - 12:30 pm**
- Thursday, August 29, 2024**      **12:00 pm - 1:30 pm**

## SIGN UP FOR OUR EMAIL LIST

Learn the latest Medi-Cal Dental news and information by signing up for our Medi-Cal Dental Fee-For-Service Provider email distribution list [here](#).

## TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the [Provider Training Seminar Schedule](#).

Submit paper claims and do not see them in the portal? Receive a high volume of paper RTDs? These sessions are here for you. You can register for the webinar by following the above links. These sessions will assist Medi-Cal Dental providers with an overview and provide guidance for questions regarding paper billing.