



Provider Bulletin

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THIS ISSUE

pg 1 Update: CA-MMIS System Upgrades Scheduled for August 2024

Update: CA-MMIS System Upgrades Scheduled for August 2024

The California Medicaid Management Information System (CA-MMIS) originally scheduled system upgrades for an extended maintenance period on August 18, 2024, was moved to Sunday, August 25, 2024 starting at 12:00 a.m. through 10:00 a.m. but could continue through 6:00 p.m. August 25, 2024.

The following Medi-Cal Providers website applications may experience intermittent issues during this time period:

- Single and Multiple Subscriber Eligibility
- Share of Cost
- Medical Reservation Services (Medi-Services)
- Lab Service Reservation
- Family Planning, Access, Care, and Treatment (Family PACT)
- Electronic Treatment Authorization Request (eTAR)

Additionally, the following transactions also may experience intermittent issues on August 25, 2024 starting at 12:00 a.m. through 10:00 a.m. but could continue through 6:00 p.m. August 25, 2024.

- Automated Eligibility Verification System (AEVS) transactions

Continued on pg 2

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TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the [Provider Training Seminar Schedule](#).



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- Point of Service (POS) network eligibility transactions from Core Connectivity, Leased Line vendors and Case Management Information and Payrolling System (CMIPS).

We apologize for any inconvenience this may cause. Provider inquiries after 6:00 p.m. on August 25, 2024 should be directed to the Provider Telephone Service Center 1-800-541-5555.