



Provider Bulletin

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Effective November 12, 2024, Medi-Cal Dental has implemented an update to Adjudication Reason Code (ARC) 261. The ARC has been updated to provide clearer messaging to the member and provider.

The updated description for the ARC code is listed below:

ARC 261: *Procedure is not a benefit under the Manual of Criteria.*

[Section 7 \(Codes\) of the Provider Handbook](#) has been updated to reflect the change to ARC 261.

The Manual of Criteria (MOC) can be found in [Section 5 \(MOC\) of the Provider Handbook](#).

For questions and support, members and providers may contact the Medi-Cal Dental Telephone Service Center at (800) 423-0507, Monday through Friday from 8:00 a.m. through 5:00 p.m.

TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the [Provider Training Seminar Schedule](#).

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