



# Provider Bulletin

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## Five Year Expansion to Provider Portal History

Effective **March 8, 2025**, the Department of Health Care Services (DHCS) is expanding the member history from two years to five years in the Medi-Cal Dental Provider Portal to allow a more comprehensive image of each member’s claim history.

The Provider Portal also allows secure log-on for providers to access their:

- Claim Status and History Treatment Authorization Request (TAR)
- Status and History
- Send secure messages
- Live Chat with Medi-Cal Dental from 8 a.m. to 5 p.m. Monday through Friday
- Helpful Assistance Links

As a reminder, providers can access the Provider Portal [here](#).

For questions and support, please contact the Medi-Cal Dental Telephone Service Center at (800) 423-0507, 8:00 a.m. to 5:00 p.m. Monday through Friday.

## TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the [Provider Training Seminar Schedule](#).

## SIGN UP FOR OUR EMAIL LIST

Learn the latest Medi-Cal Dental news and information by signing up for our Medi-Cal Dental Fee-For-Service Provider email distribution list [here](#).



[dental.dhcs.ca.gov](http://dental.dhcs.ca.gov)