



THIS ISSUE

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The Department of Health Care Services is pleased to announce a new clearinghouse, [Optum](#), is available as an option for Electronic Data Interchange (EDI) submission to Medi-Cal Dental. EDI submissions expedite billing processes, easier to track documents, and help maximize practice management system capabilities.

By enrolling in EDI, Medi-Cal Dental providers can submit documents, such as claims and Treatment Authorization Requests (TARs), Notices of Authorization (NOAs), and Claim Adjustments electronically. Providers can also receive NOAs, Resubmission Turnaround Documents (RTDs), and Explanation of Benefits (EOB) data electronically.

Providers can determine potential cost savings when submitting claims electronically by using the EDI savings calculator available on the [National Dental EDI Council website](#).

Providers who are not enrolled in EDI can enroll by completing the [Medi-Cal Dental Electronic Data Interchange \(EDI\) Enrollment Packet](#). Providers who are currently enrolled with a different clearinghouse and would like to change their clearinghouse can complete and submit the [Provider Service Office Electronic Data Interchange Option Selection Form](#).

Find more information on EDI and available clearinghouses at [Medi-Cal Dental EDI \(Electronic Data Interchange\) Companion Guide](#). Additional information is also available in the [EDI How-To Guide](#).

Providers with questions regarding EDI, please contact the Telephone

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SIGN UP FOR OUR EMAIL LIST

Learn the latest Medi-Cal Dental news and information by signing up for our Medi-Cal Dental Fee-For-Service Provider email distribution list [here](#).

TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the [Provider Training Seminar Schedule](#).



Service Center toll-free at (800) 423-0507 and ask for EDI Support. Medi-Cal Dental representatives are available to answer phone calls between 8:00 a.m. to 5:00 p.m., Monday through Friday to assist you. For general program information, the Medi-Cal Dental Interactive Voice Response System (IVR) is available 24 hours a day, seven days a week, using the automated system. EDI-related questions can also be emailed to Medi-CalDentalEDI@gainwelltechnologies.com.