smile, CALIFORNIA™
MEDI-CAL HAS DENTAL COVERED

CDT Code D2740 Benefit and Billing

Current Dental Terminology (CDT) code D2740 (crown – porcelain/ceramic) is a Medi-Cal Dental benefit. D2740 applies to full-coverage crowns fabricated from porcelain or ceramic materials, including zirconia crowns, lithium silicate, disilicate ceramic materials, and ceramics reinforced with zirconia. Common brand names include BruxZir®, IPS e.Max®, 3M Lava™, KATANA™, Procera®, and Vita® crowns.

Per the Medi-Cal Dental Provider Handbook Section 2, the provider agrees not to charge the member for all or part of any treatment that has been deemed by Medi-Cal Dental to be a covered benefit. A provider cannot bill Medi-Cal members for all or part of the charge of a Medi-Cal covered service except to collect the Share of Cost (SOC). Providers cannot bill members for private insurance cost-sharing amounts such as deductibles or co-insurance.

When submitting Treatment Authorization Requests (TARs) for porcelain or ceramic crowns, including zirconia crowns, please use CDT code D2740. The criteria for D2740 is referenced in Section 5 of the Medi-Cal Dental Provider Handbook.

SIGN UP FOR OUR EMAIL LIST

Learn the latest Medi-Cal Dental news and information by signing up for our Medi-Cal Dental Fee-For-Service Provider email distribution list here.

TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the Provider Training Seminar Schedule.

D2740 is a benefit for permanent anterior teeth and permanent posterior teeth (ages 13 or older):

1. Prior authorization is required.
2. Radiographs for prior authorization – submit arch and periapical radiographs.
3. Requires a tooth code.
4. A benefit once in a five-year period.
5. Not a benefit:
     a. For patients under the age of 13.
     b. For third molars, unless the third molar occupies the first or second molar position or it is an abutment for an existing removable partial denture

Please also refer to the Restorative General Policies, specifically Laboratory Processed Crowns, in Section 5 of the Medi-Cal Dental Provider Handbook. If you have questions or need additional support, please contact the Medi-Cal Dental Telephone Service Center (TSC) toll-free at (800) 423-0507. Medi-Cal Dental representatives are available to answer phone calls between 8:00 a.m. to 5:00 p.m., Monday through Friday to assist you. For general program information, the Medi-Cal Dental Interactive Voice Response System (IVR) is available 24 hours a day, seven days a week, using the automated system. For assistance with claims submission and documentation, please visit the California Outreach Map to contact your regional representative.