



Provider Bulletin

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THIS ISSUE

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Enrollment Requirement and Key Resources for Ordering, Referring, and Prescribing Dental Providers

Federal (42 Code of Federal Regulations §455.410(b)) and state law (Welfare & Institutions Code §14043.26(a)) require all ordering, referring, and prescribing providers serving Medi-Cal members to be enrolled as Medi-Cal providers using their **individual (Type 1) National Provider Identifier (NPI)**. This includes dentists, physicians, nurse practitioners, physician assistants, and any provider who orders, refers, or prescribes for Medi-Cal members.

Affiliation with a Medi-Cal **managed care plan (MCP)** or enrollment in **Medicare** does *not* satisfy this Medi-Cal requirement.

Failure to meet applicable enrollment requirements may result in claim denials, delays, or other administrative actions once full enforcement begins.

Check Your Enrollment Status

Confirm your enrollment as a Medi-Cal provider using the [Enrolled Providers List](#).

- Scroll to the search field on the right.
- Enter your **individual NPI**.
- If you appear as enrolled, **no further action is needed**.

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SIGN UP FOR OUR EMAIL LIST

Learn the latest Medi-Cal Dental news and information by signing up for our Medi-Cal Dental Fee-For-Service Provider email distribution list [here](#).

TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the [Provider Training Seminar Schedule](#).



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dental.dhcs.ca.gov



If You Are Not Enrolled: Apply Through PAVE

Submit a Medi-Cal provider enrollment application via the Provider Application and Validation for Enrollment (**PAVE**) [portal](#).

- Create a PAVE profile.
- Select **Application**.
- Complete all required fields and upload necessary documentation.

The processing time for provider enrollment is 90 to 180 days. Incomplete or inaccurate information may delay approval.

Resources to Support Your Enrollment

- [PAVE portal](#)
- [Ordering, Referring, and Prescribing Enrollment Slide Deck](#)
- [Medi-Cal Provider Enrollment Video Series](#)
- [Provider Inquiry Form \(DHCS Provider Enrollment Division\)](#) – Submit enrollment-related questions.

Ordering, Referring, and Prescribing Phased Enrollment

DHCS will begin a phased approach to fully enforcing the ordering, referring, and prescribing enrollment requirement. Additional details, including timelines and implementation guidance, will be released as they become available. To avoid claim denials or payment interruptions, all ordering, referring, and prescribing providers should verify their enrollment status now.

If you have questions or need additional support, please contact the Medi-Cal Dental Telephone Service Center (TSC) toll-free at (800) 423-0507. Medi-Cal Dental representatives are available between 8 a.m. and 5 p.m., Monday through Friday, to assist you.

For general program information, the Medi-Cal Dental Interactive Voice Response System is available 24 hours a day, seven days a week. For assistance with claims submission and documentation, please visit the [California Outreach Map](#) to contact your regional representative.